



Introduced Version

**HOUSE CONCURRENT
RESOLUTION No. _____**

DIGEST OF INTRODUCED RESOLUTION

A CONCURRENT RESOLUTION urging the Indiana General Assembly to address the need for funding for new technology for the bureau of motor vehicles/commission and to urge improvements in the bureau of motor vehicles/commission.

Liggett

_____, read first time and referred to Committee on

20011294

2001

HC 1055/DI 84+



HOUSE CONCURRENT RESOLUTION

A CONCURRENT RESOLUTION urging the Indiana General Assembly to address the need for funding for new technology for the bureau of motor vehicles/commission and to urge improvements in the bureau of motor vehicles/commission.

Whereas, The bureau of motor vehicles/commission is a state agency that provides essential services to millions of citizens each year;

Whereas, The mission of the bureau of motor vehicles/commission is to provide professional and efficient service in the licensing of drivers, the registration and titling of vehicles, the collection and distribution of taxes, and the management of the records related to these functions;

Whereas, The bureau of motor vehicles/commission shall operate or be responsible for the administration of all license branches in the state;

Whereas, The growth and increased diversity of the state's population have a direct impact on the ability of the bureau of motor vehicles/commission to provide their services;

Whereas, There are areas of the state that are underserved by existing license branch locations;

Whereas, License branches provide an important service to both rural and urban Indiana and often provide important business opportunities to many communities;

Whereas, The bureau of motor vehicles/commission must



increase their reliance on emerging technologies to perform their mission;

Whereas, The fees charged by the bureau of motor vehicles/commission have not kept pace with inflation and increased operating costs;

Whereas, The bureau of motor vehicles/commission should be adequately funded, staffed, and equipped to provide their vital missions;

Whereas, The interim study committee on bureau of motor vehicle issues has endorsed this resolution: Therefore,

*Be it resolved by the House of Representatives
of the General Assembly of the State of Indiana,
the Senate concurring:*

- 1 SECTION 1. That bureau of motor vehicles/commission is urged to
2 open as many additional motor vehicle license branches as necessary
3 in order to deliver enhanced customer access and improved services.
4 SECTION 2. That the bureau of motor vehicles/commission are
5 urged to procure and install modern computer systems to enhance their
6 ability to improve efficiency and to deliver enhanced customer access
7 and improved services.
8 SECTION 3. That the bureau of motor vehicles/commission are
9 urged to provide competitive salaries and benefits to their employees
10 for the purpose of delivering enhanced customer service.
11 SECTION 4. That the bureau of motor vehicles/commission are
12 urged to upgrade the security systems in license branch facilities.
13 SECTION 5. That the bureau of motor vehicles/commission are
14 urged to develop other customer service enhancements as they become
15 available.
16 SECTION 6. That the bureau of motor vehicles/commission is urged
17 to increase its revenues to support these initiatives through the
18 adjustment of fees and service charges collected.
19 SECTION 7. That the budget agency is urged to establish a
20 technology fund that will be supported by a percentage of the fees
21 collected by the bureau of motor vehicles/commission to facilitate the
22 timely acquisition of improved telecommunication systems by the
23 bureau of motor vehicles/commission.
24 SECTION 8. That the Principal Clerk of the House of
25 Representatives transmit a copy of this resolution to the Commissioner
26 of the Bureau of Motor Vehicles/Commission.

