

**HOUSE  
RESOLUTION No. \_\_\_\_**

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*Introduced by: Aguilera*

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A RESOLUTION urging the bureau of motor vehicles to seek and hire more customer service representatives and driver examiners in its branch offices who are bilingual, in particular, Spanish-speaking individuals.

*Whereas, The Hispanic and Latino population in Indiana has increased by more than 100 percent between the 1990 and 2000 census;*

*Whereas, Individuals who speak languages other than English are encouraged to live and work in Indiana;*

*Whereas, The bureau of motor vehicles issues various types of driving permits and licenses and also issues identification cards for those who are not authorized to drive;*



*Whereas, The branches of the bureau of motor vehicles are the state offices most frequently visited by the public for licensing and identification purposes, motor vehicle titling and registration, and voter registration;*

*Whereas, The public is best served by reducing the frequency of repeat visits to the bureau of motor vehicles caused by the need for additional documentation in order to complete transactions; and*

*Whereas, Personnel in the bureau of motor vehicles branch offices may be assisted in conducting business with the public in an expeditious manner by the ability of branch personnel to converse in languages other than English: Therefore,*

*Be it resolved by the House of Representatives of the General Assembly of the State of Indiana:*

- 1           SECTION 1. That the Indiana House of Representatives urges the  
2 commissioner of the bureau of motor vehicles to seek and hire more  
3 qualified bilingual individuals, in particular, Spanish-speaking  
4 individuals, for employment at the branch offices.  
5           SECTION 2. That the Principal Clerk of the House of  
6 Representatives transmit a copy of this resolution to the commissioner  
7 of the bureau of motor vehicles.

